

**Use your organization's letterhead**

**Sample Support Letter – SB 137 (Hernandez)**

**Submit:** By email to [leg.unit@gov.ca.gov](mailto:leg.unit@gov.ca.gov)

**Send a copy to:** [teri.boughton@sen.ca.gov](mailto:teri.boughton@sen.ca.gov) and [tma@health-access.org](mailto:tma@health-access.org)

**Date - ASAP**

The Honorable Jerry Brown  
Governor, State of California  
Sacramento, CA 95814  
**Via Fax: (916) 558-3177**

**RE: SB 137 (Hernandez): REQUEST FOR SIGNATURE**

Dear Governor Brown:

[Name of Your Organization] requests a signature on SB 137 (Hernandez), which will ensure California's health care consumers have access to more accurate and up-to-date provider directories.

Consumers should be able to rely on the provider directories which health plans provide. This is a basic consumer protection that consumers should expect from a managed care plan or health insurer with a limited network. Consumers should be able to rely on the information in a provider directory when picking a plan or looking for a provider within the plan's network. If the information in a provider directory is not accurate and up to date, a consumer may unintentionally end up out of network facing bills of hundreds or even thousands of dollars for benefits not covered by their health plan.

SB 137 updates California's provider directory standards, improving the accuracy of provider directories and making them more useful and accessible for consumers. The bill requires provider directories to be updated weekly, be widely available online, and include essential information such as whether a doctor is accepting new patients. SB 137 bill will empower California's healthcare consumers to make informed decisions about their health care and health coverage options by providing them with accurate, up-to-date information about which providers are in a plan's network. For these reasons, [name of your organization] supports SB 137 (Hernandez) and requests your signature.

Sincerely,

CC: Senator Ed Hernandez, author  
Tam Ma, Health Access California (sponsor)